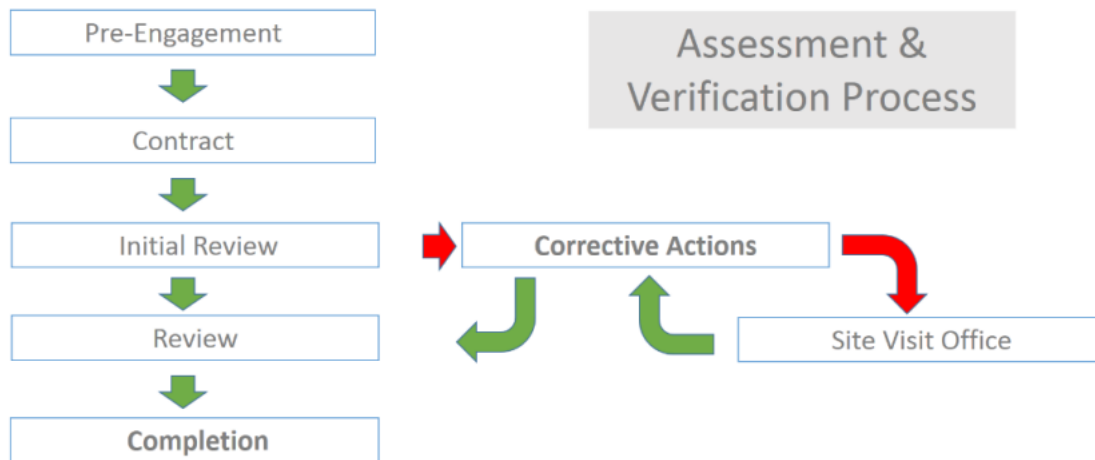


Assessment & Verification Process



Impartiality & Independence

MRVControl identifies, documents, analyses and mitigates risks of impartiality on an ongoing basis. External oversight of MRVControl's impartiality is provided periodically by multiple, independent, third party accreditation bodies. Furthermore, oversight of MRVControl's impartiality is through the MRVControl Impartiality Committee

Complaints

In order to help resolve any complaint as quickly as possible, you may wish to send the following information to: contact@mrvcontrol.eu

- The name of the person submitting the complaint
- Company name
- Email
- Reference to service
- Cause of the complaint

MRVControl Verification Process

MRV Control's approach for conducting a GHG verification follows the tasks outlined below. Although these tasks are generally completed sequentially, the order may be modified according to circumstances such as data availability and schedules.

Pre-Engagement

1. Selection of Lead Verifier
2. Initiate Conflict of Interest Procedure
3. Pre-Engagement Planning
4. Contract Execution
5. Initiate Verification Tracking Approach
6. Selection of Verification Team
7. Communication with Client/Responsible Party
8. Kick-off Meeting
9. Assess GHG Program & Revise Procedures as Required
10. Draft Verification and Sampling Plan
11. Verification Risk Assessment

Execution of Verification

12. Site Visit
13. Conduct Verification Procedures
14. Issue Clarification & Data Request
15. Revise & Finalize Verification and Sampling Plan
16. Address and Evaluate Outstanding Issues

Completion

17. Evaluate Evidence
18. Hold Verification Findings Meeting (if necessary)
19. Draft Verification Report & Statement
20. Internal Peer Review
21. Issue Verification Report & Statement
22. Close Verification File
23. Develop and Issue Management Memo